

# MK Dons Season Ticket Terms & Conditions.

1. Please notify any change of personal details, including change of home or email address, to the Box Office immediately.
2. Season Tickets are only valid for the fulfilment of all home league games as maybe scheduled by the English football league during each season. Pre-season friendlies and cup games are NOT included.
3. Dates and times of kick-off will be announced on the club's official website, the club's matchday programme on social media channels and the local press, or and. Fixtures may be altered at short notice. It is the responsibility of the season ticket holder to ascertain the date of any postponed or re-arranged matches.
4. The Club cannot, under any circumstances, accept responsibility whatsoever for season ticket cards lost, damaged or stolen and an administration fee of £25 will be charged to replace the card.
5. Season Ticket cards, both physical and digital must be available for inspection at any time.
6. Season Tickets may not be resold or lent for value by Season Ticket holders under any circumstances.
7. Subject to clause 5 above Season Tickets may be used by family and friends ("Guests") of the Season Ticket Holder who shall always be responsible for the behaviour of his / her Guests. Any breach of these terms and conditions by such Guests shall be treated as a breach by the Season Ticket holder who shall be liable to the sanctions referred to herein.
8. In the event of any construction, development works, maintenance or any other works being required to any part of the Stadium, the club reserves the right to require any Season Ticket holder or Guest holding a season ticket in the affected part of the Stadium to move to any other part of the Stadium and to sit in any other seat of equivalent or higher value.
9. In the event of any unforeseen circumstances or incidence of force majeure affecting any part of the Stadium the Club reserves the right to require any Season Ticket holder or Guest holding a Season Ticket in the affected part of the Stadium to move to any other part of the Stadium and to sit in any other seat of equivalent or higher value.
10. The club accepts no liability if a Season Ticket holder or Guest is precluded from admission to the designated part of the Stadium, or the designated seat shown on the Season Ticket by reason of the circumstances described in clauses 7 and 8 above.
11. Concession rates are available for over 65s, under 25s, under 21s, Under 14s and under 7s.
12. The concession qualifying dates are as follows; Over 65 – born on or before 30/04/1959. Under 25 – born on or after 01/09/1998. Under 21 – born on or after 01/09/2002. Under 14 – born on or after 01/09/2009. Under 7 – born on or after 01/09/2016.
13. Under 14 and Under 7 Season Tickets will only be issued when a season ticket is purchased at the same time by a person 18 years old or older
14. Any Season Ticket holder under the age of 14 will be automatically enrolled into the Young Dons Club for the Season.
15. Season Ticket holders under the age of 18 who sit in the Family Area must be accompanied by a paying adult (Over 18). A maximum of eight children under the age of 14 can be purchased per paying adult (Over 18) in the Family Area.
16. Season Tickets are issued subject to Ground Regulations and our Safeguarding policies which can be inspected at the Box Office or the official club website.
17. Free personal assistant Season Tickets are available for supporters in receipt of medium/higher disability living allowance or personal independent payment only. Supporting evidence will be required at the point of purchase.
18. Entry into the Stadium constitutes acceptance of these regulations, which includes a warning that persistent standing in the seated areas whilst play is in progress is strictly forbidden and may result in ejection from the Ground.
19. Racial and homophobic abuse, chanting or harassment is strictly forbidden and will result in arrest and/or ejection from the Ground. Your Season Ticket will also be withdrawn without refund.
20. Season Ticket holders are not entitled to automatic entry to Pre-season friendlies, play-off games and home cup ties. Where possible, Season Ticket holders will be given an exclusive period in which to purchase their designated seat for home cup ties. Thereafter the Club will offer any unsold seats for general sale. The club may close certain parts of the ground for cup ties. In this event Season Ticket holders will be offered the opportunity to purchase a seat in another part of the stadium at the equivalent value.
21. All Season Ticket holders over the age of 18 who pay by direct debit have been automatically enrolled into the Academy Supporters' Draw at an additional cost of £12 per season. This will enter them into a monthly draw to win back the price of their Season Ticket capped at Club Red Season Ticket price. To remove this payment, please advise the Box Office before 4pm on Tuesday 11th April 2023.
22. Season Tickets (Young Dons Club £10 and Academy Supporters' Draw £12) are non-refundable.
23. Those Season Ticket holders paying for their Season Ticket (or the Season Tickets of other persons) by way of direct debit shall have their Season Ticket automatically renewed each season (in accordance with the relevant terms and conditions at that time in force) before the first deadline for renewal. A pre auto renewal letter will be sent to the Payer of the season ticket containing all the relevant details. If the Season Ticket holder wishes to cancel their automatically renewed Season Tickets, they must let the Box Office know by 4pm on Tuesday 11th April 2023.
24. All Season Ticket holders will be sent a renewal letter by the end of March 2023. All seats will be released if not repurchased by 12 May 2023.
25. The Club reserves the right to cancel any Season Ticket in the event there are arrears of payment in respect of that Season Ticket, and this has not been remedied by the Season Ticket holder within a reasonable period of time as requested by the Club. Upon cancellation the Season Ticket holder will be charged a £20 cancellation fee and will be required to settle the full pro-rata value of the Season Ticket up until the point it has been cancelled.
26. In the event that there exists an arrears of payment on the Season Ticket requiring the Club to seek and demand such payment the Club shall be entitled to charge the Season Ticket holder a reasonable administration fee at its discretion to cover the administration costs incurred by the Club in taking such action. Access will not be permitted to any matches when an account is in arrears.