

Please notify any change of personal details, including change of home or email address, to the box office immediately.

1. Season Tickets are only valid for the 23 Football League home matches. Pre-season friendlies, cup games are NOT included.
2. Dates and times of kick-off will be announced in either the local press, the club matchday programme or on the club's official website and may be altered at short notice. It is the responsibility of the season ticket holder to ascertain the date of any postponed or re-arranged matches.
3. The Club cannot, under any circumstances, accept responsibility whatsoever for season ticket cards lost, damaged or stolen and an administration fee of £25 will be charged to replace the card.
4. Season Ticket cards must be available for inspection at any time.
5. Season Tickets may not be resold or lent for value by Season Ticket holders under any circumstances.
6. Subject to clause 5 above Season Tickets may be used by family and friends ("Guests") of the Season Ticket Holder who shall at all times be responsible for the behaviour of his / her Guests. Any breach of these terms and conditions by such Guests shall be treated as a breach by the Season Ticket holder who shall be liable to the sanctions referred to herein.
7. In the event of any construction, development works, maintenance or any other works being required to any part of the Stadium, the club reserves the right to require any Season Ticket holder or Guest holding a season ticket in the affected part of the Stadium to move to any other part of the Stadium and to sit in any other seat of equivalent or higher value.
8. In the event of any unforeseen circumstances or incidence of force majeure affecting any part of the Stadium the Club reserves the right to require any Season Ticket holder or Guest holding a Season Ticket in the affected part of the Stadium to move to any other part of the Stadium and to sit in any other seat of equivalent or higher value.
9. The club accepts no liability in the event that a Season Ticket holder or Guest is precluded from admission to the designated part of the Stadium or the designated seat shown on the Season Ticket by reason of the circumstances described in clauses 7 and 8 above.
10. Concession rates are available for under-25s, under-18s and under-12s. Based on the age of Season Ticket holder on 1st September 2019. For over 65s those born on or before 30/04/1955.
11. Under-12 Season Tickets will only be issued when an Over-18 Season Ticket is purchased. A maximum of three Under-12 tickets can be purchased per person. You have the option not to join at the time of renewal. New Season Ticket holders looking to join Young Dons Club need do so at time of purchase. The Club reserves the right to withdraw any free under-12 Season Ticket which is not adequately utilised. A copy of birth certificate or passport will be required at the time of purchase.
12. Season Tickets are issued subject to Ground Regulations which can be inspected at the Box Office or the official club website. Should these terms and conditions not be accepted then the Season Ticket card should be returned intact immediately.
13. Free personal assistant Season Tickets are available for supporters in receipt of medium/higher disability living allowance or personal independent payment only. Evidence will be required at the point of purchase.
14. Entry into the Stadium constitutes acceptance of these regulations, which includes a warning that persistent standing in the seated areas whilst play is in progress is strictly forbidden and may result in ejection from the Ground.
15. Racial and homophobic abuse, chanting or harassment is strictly forbidden and will result in arrest and/or ejection from the Ground. Your Season Ticket will also be withdrawn without refund.
16. Season Ticket holders are not entitled to automatic entry to home cup ties. Season Ticket holders will be given an exclusive period in which to purchase their designated seat for home cup ties. Thereafter the Club will offer any unsold seats for general sale. The club may close certain parts of the ground for cup ties. In this event Season Ticket holders will be offered the opportunity to purchase a seat in another part of the stadium at the equivalent value.
17. All over-18 Season Ticket holders who pay by direct debit have been automatically enrolled into the Academy Supporters' Draw at an additional cost of £12 per season. This will enter them into a monthly draw to win back the price of their Season Ticket capped at a maximum prize of £540. To remove this payment, please advise the Box Office before 5pm on 6th April 2018.
18. Season Tickets (Young Dons Club £10 and Academy Supporters Draw £12) are non-refundable. Any refunds that are issued are done so entirely at the discretion of the Club. Refund values will be calculated on a pro-rata basis on the casual ticket value for the remaining games minus a £20 cancellation fee to cover the costs incurred by the Club in processing such refund.
19. Those Season Ticket holders paying for their Season Ticket (or the Season Tickets of other persons) by way of direct debit shall have their Season Ticket automatically renewed each season (in accordance with the relevant terms and conditions at that time in force) before the first deadline for renewal. A pre auto renewal pack will be sent to the Payer of the season ticket containing all the relevant details. If the Season Ticket holder wishes to cancel their automatically renewed Season Tickets they shall have the right to cancel within 21 days of the date of their pre auto renewal letter. Should the Season Ticket holder cancel their automatically renewed Season Ticket within the prescribed 21 days or within the subsequent 14 day "cooling off" period the Season Ticket holder shall not be subject to the terms of clause 18 above.
20. All Season Ticket holders will be sent a renewal pack at the end of each season. All seats will be released if not repurchased by 10th June 2019
21. The Club reserves the right to cancel any Season Ticket in the event there are arrears of payment in respect of that Season Ticket and this has not been remedied by the Season Ticket holder within a reasonable period of time as requested by the Club. Upon cancellation the Season Ticket holder will be charged a £20 cancellation fee and will be required to settle the full value of the Season Ticket (if not paid for in full at the start of the season) which shall become immediately payable upon cancellation.
22. In the event that there exists an arrears of payment on the Season Ticket requiring the Club to seek and demand such payment the Club shall be entitled to charge the Season Ticket holder a reasonable administration fee at its discretion to cover the administration costs incurred by the Club in taking such action. Access will not be permitted to any matches when an account is in arrears.