



MILTON KEYNES DONS

Milton Keynes Dons

Fan Guide.





2023/24 MK DONS FAN GUIDE

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Welcome.

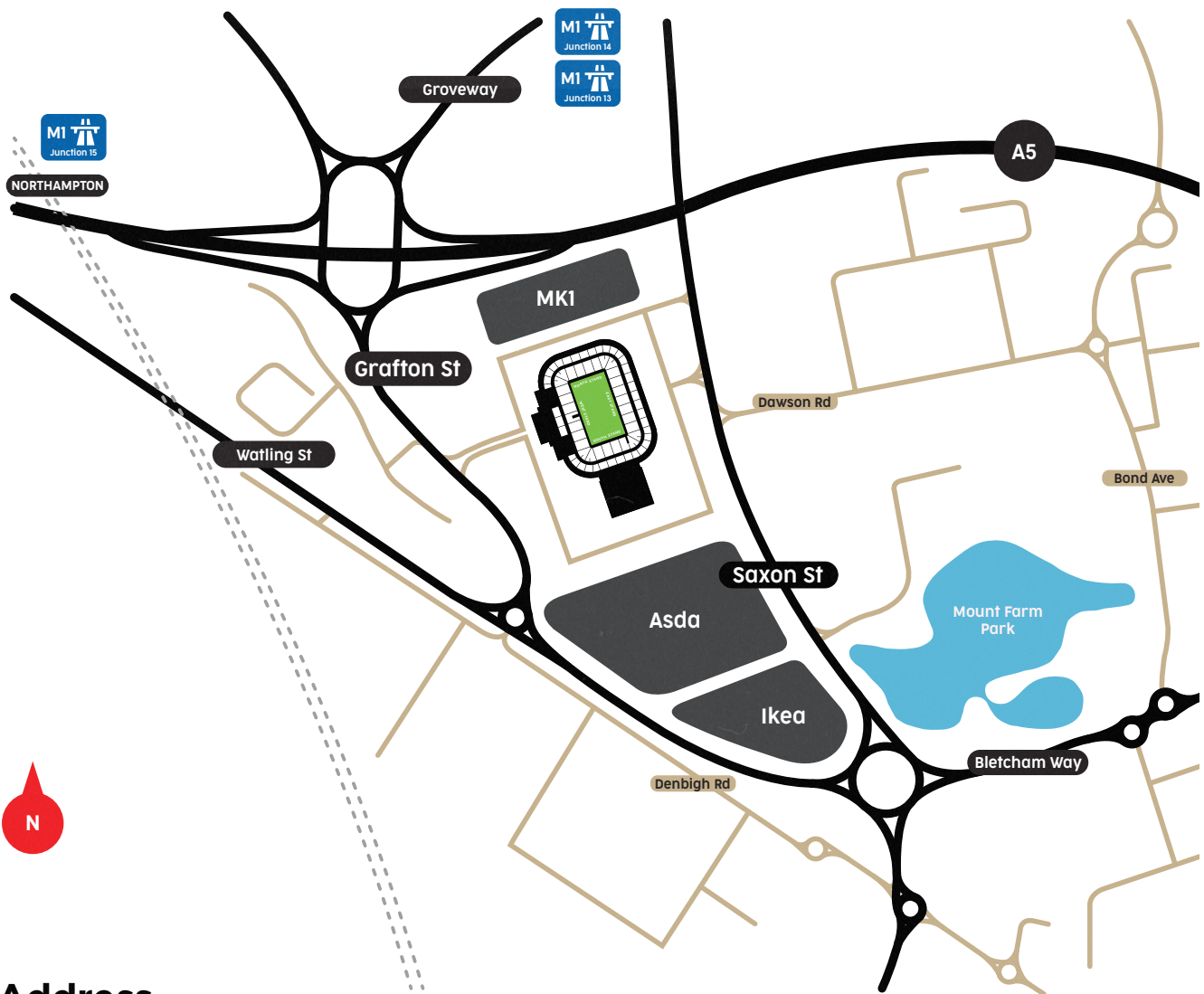
This guide has been designed to help travelling supporters and answer any questions they may have before their visit, ensuring they can have a great away day. This guide includes information on directions to the ground, matchday travel, stadium facilities and more.

Stadium MK opened in 2007 and has a capacity of 30,500 seats in a connected bowl. It is located in the Denbigh North site between Grafton Street, Saxon Street and the A5. Stadium MK has four stadium screens, in all four corners of the ground, meaning you can see a screen from every single seat. Stadium MK also has large padded seats which offer an unobstructed view of the pitch, regardless of where you sit.



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Getting Here.



Address

MK Dons FC
Stadium MK
Milton Keynes
Stadium Way West
MK1 1ST



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Travel by Car.

Stadium MK is easy to access by car. To get to the stadium from the **M1 south bound**, exit the motorway at **Junction 14** and turn right at the roundabout at the top of the exit slip road towards Milton Keynes.

To get to the stadium from the **M1 north bound**, exit the motorway at **Junction 14** and take the left-hand filter lane towards Milton Keynes.

Continue straight over the roundabout (Northfield) on H6 Childs Way. At the next roundabout (Fox Milne) turn left onto V11 Tongwell Street. Continue straight over next roundabout (Monkston) along the V11 Tongwell Street. At the next roundabout (Brinklow) turn right along the H8 Standing Way (A421). Continue on the H8 Standing Way (A421) following signs for Buckingham continuing over a number of roundabouts, on reaching the Bleak Hall roundabout turn left onto the V6 Grafton Street and follow signs for the stadium.

Vehicles travelling from other areas should follow the brown football signs which are located on all main approaches to the area.

The stadium can also be accessed easily from the northbound A5 running from Dunstable. Exit the road signposted Central Bletchley and take the first exit off Redmoor Roundabout. The stadium turning is on the left.

Away supporters should follow the brown signs for Football Coaches and enter the stadium site via the Saxon Street entrance (between KFC and McDonalds) which is the most convenient for Gate 3.



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Public Transport.

Travel by Bus

If you are travelling to the stadium by bus use **Arriva service 1**.

Newport Pagnell (07 and 37 minutes past the hour), Milton Keynes Central Rail Station via the City Centre (35 and 05 minutes past the hour), Oldbrook and the Hospital to the stop on Grafton Street adjacent to the stadium entrance.

It then continues to Bletchley Bus Station. The return journey leaves the Granby, Grafton Street stop at 13 minutes and 43 minutes past the hour.

You can use contactless card, Applepay and cash on Arriva buses.

For the bus timetable information call **0871 200 22 33** or visit the Arriva website.

Travel by Bike

The stadium is easily accessible by bike using the network of Redways and residential roads. Cycle parking is available close to Gates 1 and 5.

A station for the Santander Cycles MK bike-sharing scheme is located outside Gate 1 at Stadium MK. The Santander Cycles MK bikes can be hired from and returned to the existing bike racks near the stadium, and can be used by football fans for matches and by visitors to the nearby retail and leisure facilities.



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Travel by Train

Bletchley station is approximately a 30-minute walk from the stadium. The stadium is sign posted from the station.

Milton Keynes Central is a 45-60 minute walk. There is a taxi rank situated at the station on the left as you leave the main entrance. You can also call one of the local taxi companies.

Fenny Stratford is served by London Midland trains to and from Bletchley and all stations to and from Bedford. The station is approximately a 20 minute walk from the stadium. The stadium is sign posted from the station.

(For evening matches alternative arrangements are needed due to the times of the last trains).

For train timetable information and to plan a journey contact National Rail enquiries or call **0345 748 4950**

Taxi Services

Skyline Taxi - 01908 222111

Speedline Taxi - 01908 260260

Starline Taxi - 01908 770770

Eezycabs - 01908 218218

Royal Cabs - 01908 444444



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Parking.

Paid parking **tariffs apply** while parking onsite at Stadium MK. This is managed by MK1 Parking who is responsible for the parking enforcement of the Terms and Conditions of all Car Parks and associated private land with Stadium MK Ltd. All MK Dons Matchday parking is booked through **RingGo**.

On Matchdays, traffic management and reserved parking will be in place. Supporters can pre-book parking online here. For ClubPlatinum and ClubBlack guests, parking spaces may be issued by the MK Dons Commercial Team prior to the match.





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2023/24 Seasonal Permits

Seasonal permits can be purchased and are only valid for EFL League fixtures in the 2023/24 campaign. To purchase a seasonal permit please contact the MK Dons Box Office on **01908 622933** or via email **boxoffice@mkdons.com**

Disabled Parking

It is strongly recommended that Disabled Parking is pre-booked due to limited spaces available. See Pre-booked parking below.

Pre-booked Parking

Pre-booked parking is available for supporters to secure their space ahead of matchday. Supporters who pre-book up to 24 hours before a matchday will receive their parking at a reduced cost of £8.00 for 12 hours (£7.80 plus £0.20 convenience fee).

To obtain the pre-booked rate please use the code '**63466**' and either call **0203 046 0010** or use the free **RingGo app** or visit their website **myringgo.co.uk/home**

On the Day Parking

The price of parking on matchdays will increase to £10.00. Supporters will need to pay for parking through the RingGo app or website on arrival at Stadium MK. Should the area show as 'unavailable' on your website or app, the area is full booked and is unavailable to parking. Parking in an 'unavailable' area is in breach of the Terms & Conditions and may result in a fine. A Matchday Parking 'How to Guide' can be found on mkdons.com

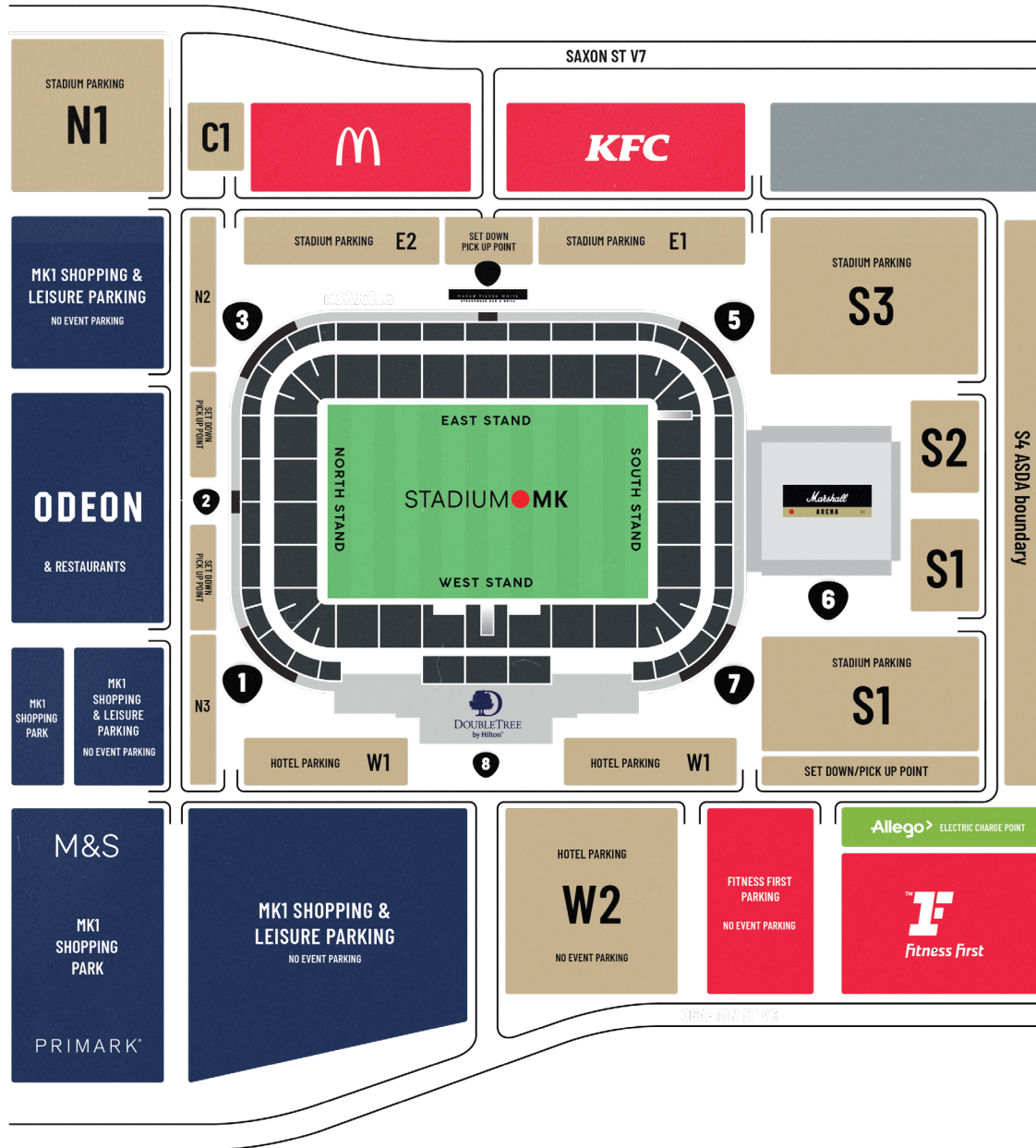




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Parking.

A5



ASDA / IKEA





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Supporters with Disabilities.

Access to the Stadium is level and there is a dedicated disabled platform on the upper concourse.

We offer a personal assistant ticket to supporters with a disability who are in receipt of Disabled Living Allowance, Medium or High Level, or any level of Personal Independent Payments.

We have disabled toilet facilities all around the stadium, including a changing places room and multiple Stoma friendly toilets. All concessions points have wheelchair friendly counter areas for supporters to purchase food and drink.

Hearing impaired visiting supporters have access to an induction hearing loop which is available from the Box Office and visually impaired supporters have access to MK Dons' Soccer sight commentary service. There are a limited number of headsets which can be pro-booked and collected from the Box Office. Supporters can request a headset upon entry to the stadium also. Just ask a steward and they will be able to help you. Soccer Sight Commentary is provided by Milton Keynes Hospital Radio.





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Staying Over.

We have a DoubleTree by Hilton hotel on site. DoubleTree by Hilton Milton Keynes welcomes all its guests with a signature DoubleTree cookie at check-in. The hotel boasts 304 bedrooms, built 360° around Stadium MK, some with pitch-facing views, and all fitted to an excellent standard.

To book a room please call **01908 364170** or can visit the Hilton Website.

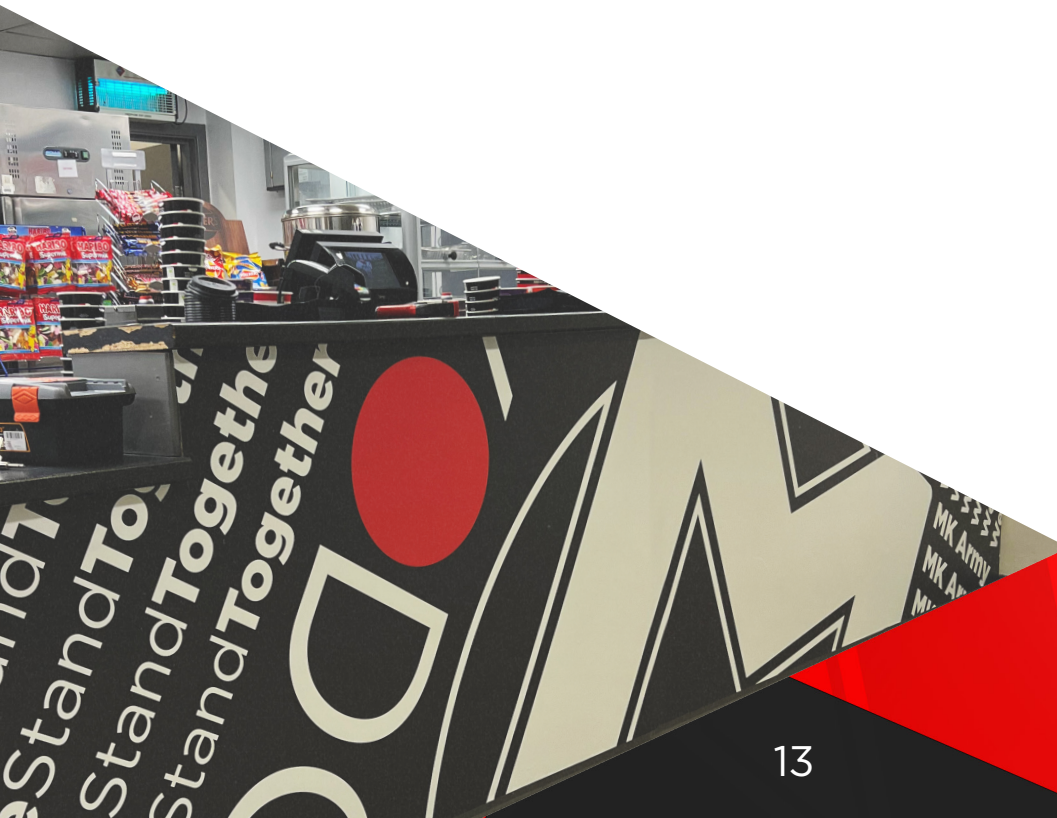




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Food & Drink.

Stadium MK is situated within a leisure park, so there are plenty of places to eat and drink including Nando's and TGI Fridays. The stadium have an extremely popular burger van called Caz Bar, as well as a Marco Pierre White Steakhouse who allow away fans but no football strips. Inside the stadium you can find bars and food and drink kiosks around the concourse, including Papa Johns. The stadium kiosks serve hot dogs, burgers and pies as well as a variety of snacks.





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Kiosk Menu.

MK DONS BURGER (G/E/M/SD/MU/S) Two flame grilled burgers, gherkins, cheese, burger relish in a bricohe bun	£6.75
MOM'S FABULOUS HOT DOG (G/M/S) Frankfurter in a dusted bread roll	£5.75
STEAK PIE (G/M/S) Baked Pie, with chunks of steak in rich gravy in a light puff pastry	£5.50
VEGAN SAUSAGE ROLL (G/M/VE/V)	£3.75
KIDS MK DONS BURGER (G/E/S/M/MU/SD) One flame grilled burger, cheese in a brioche bun	£4.25
CRISPS (SEE PACKAGING FOR DIETARIES) Ready salted, cheese & onion, salt & vinegar or prawn cocktail	£2.10
CHOCOLATE BARS (SEE PACKAGING FOR DIETARIES) Mars Duo, Snickers Duo, Kitkat Chunky, Yorkie Duo or Twix Xtra	£2.10
HARIBO BAGS (SEE PACKAGING FOR DIETARIES)	£3.25
TEA, COFFEE, HOT CHOCOLATE, BOVRILL	£2.30
PEPSI MAX, 7UP, TANGO	£3.00
WATER	£2.00
MATCHDAY PROGRAMME	£3.00



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A note from the MKDSA.

If you're travelling by car, as previously mentioned, pre-booking is advised. We don't advise that you park in the leisure or retail car parks, as restrictions are in place on matchdays and fans have been fined in the past. There is space to park on the Granby Industrial Estate, just off the main traffic lights, but again we advise cautious parking on grass verges or on company premises without permission. One of the car parks we recommend is located on Peverel Drive, Granby Trading Estate MK1 1NW. This car park costs £5 and 100% of the profits are donated to local charity 'Harry's Rainbow' that supports bereaved children and their families. It's a short 5-10-minute walk away from the stadium.

If you are travelling by train to Milton Keynes Central Station, and want to enjoy a few drinks before making your way to the ground, many away fans head to Wetherspoons on Midsummer Boulevard. When leaving the station, head straight under the underpass ahead and the pub is located on the road five minutes further up. Be aware that it's a four-mile taxi ride to the stadium from Wetherspoons.

If you're arriving at Bletchley Station, it's still quite a trek to the stadium, taking about 30 minutes to walk but you can stop off on the way and visit several pubs on route. Turn left out of the station, then left along the main





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MKDSA Continued.

visit several pubs on route. Turn left out of the station, then left along the main road, under the railway bridge and you will find the Park Inn and the

Working Men's Club, both allow away supporters, as do some of the other pubs in Bletchley depending on expected attendances.

There are a number of bars located in Central Milton Keynes but not all welcome football colours, so we advise heading to the MK1 complex where there are several restaurants that allow away fans. They sometimes insist that fans only use the areas outside so as not to disturb any diners.

There are a number of fast food outlets around the stadium including KFC and McDonalds as well as Ikea's restaurant serving their famous meatballs, but no trip to Stadium MK would be complete without visiting the Caz Bar burger wagon situated near Gate 7. The range and quality of food is some of the best in the EFL and Caz welcomes home and away fans.

The bars inside the stadium serve a variety of draft beers and ciders as well as a selection of bottles.

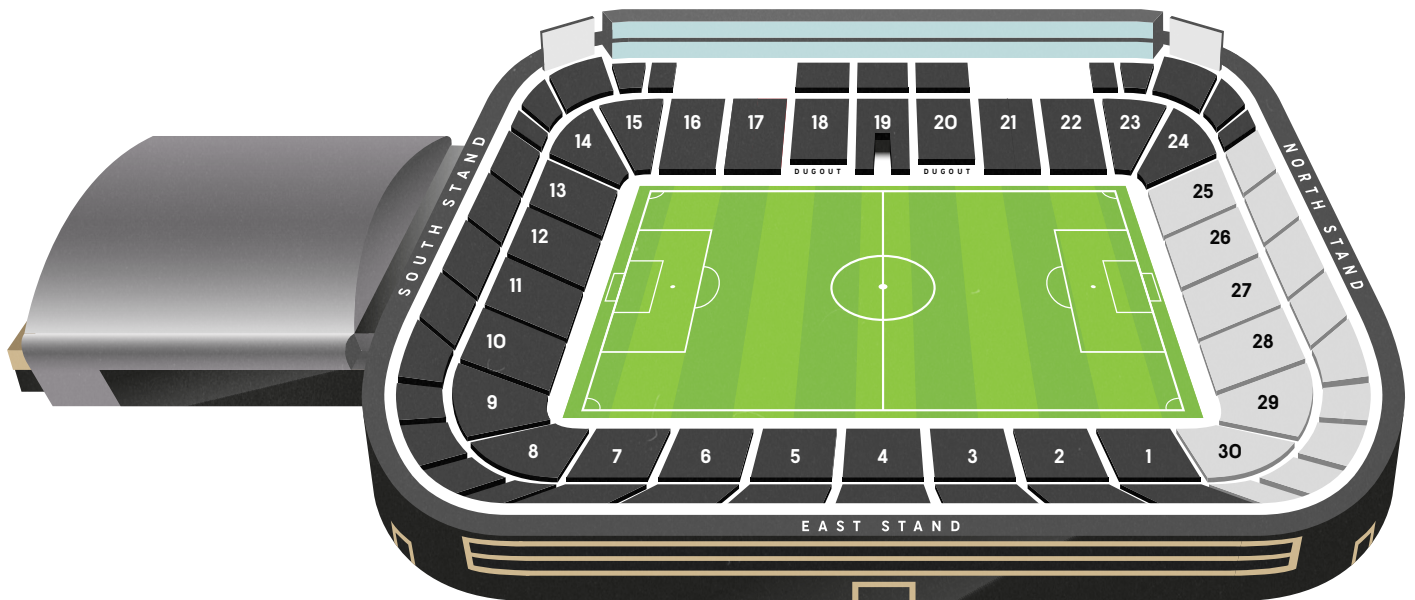
We hope you enjoy your visit to Stadium MK







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Our Stadium.



Key

-  Home
-  Away



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Ground Regulations.

Stadium MK along with the FA & EFL have introduced new measures and stronger sanctions to tackle anti-social and criminal behaviours at football matches. Activity such as entering the pitch, using smoke bombs or pyrotechnics, throwing objects and drug use have severe consequences. They all have no place in football or anywhere.

We want to ensure you have an enjoyable and safe afternoon with us here at Stadium MK and therefore we ask that you follow all the safety guidelines that are in place.





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Smoking Policy

Stadium MK is a smoke-free stadium and in accordance with our ground regulations, smoking and the use of e-cigarettes is not permitted in any area of the stadium.

Standing Policy

Visitors are reminded that we are an all-seated stadium and all supporters must remain in their seat whilst the game is in progress. Persistent standing may result in ejection from the Stadium and in a severe case a ban from the stadium.

Foul & Abusive Language / Anti-social Behaviour

Racial, homophobic or discriminatory abuse, chanting or harassment is not tolerated but Stadium MK and will result in the ejection by stewards or security staff and possible arrest. Any supporter who persistently uses foul and abusive language or acts in a threatening manner could face ejection and arrest.

Incidents can be reported via text using the number **07545 926870**. Text the code **MKDSAFE** followed by your message for the stadium safety team to investigate and respond accordingly.

24 Hour CCTV

These premises are equipped with closed circuit television with 24 hour monitoring and recording operated in the interests of crime prevention and public safety by Stadium MK/Marshall Arena.

Contact **01908 622933** for more information

Prohibited items.



GLASS AND CANS



AEROSOLS



HOT FOOD
AND DRINKS



UMBRELLAS



VIDEO
CAMERAS



DRONES



SMOKING
INCLUDING
E-CIGARETTES



MUSICAL
INSTRUMENTS
WITHOUT PERMISSION



FLAGS
AND BANNERS
UNLESS AUTHORISED



POLES
INCLUDING SELFIE
STICKS



SMOKE CANISTERS/
FLARES/ FIREWORKS



AIR
HORNS



WEAPONS
AND TOOLS



ELECTRIC SCOOTERS
AND HOVER BOARDS



ILLEGAL
SUBSTANCES



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Get in Touch.

Milton Keynes Dons Football Club

Stadium MK
Stadium Way West
Milton Keynes
MK1 1ST

General Enquiries

01908 622922
info@mkdons.com

Customer Services Manager

01908 622901
oona.carmichael@mkdons.com

Supporter Liasion Officer

01908 622901
oona.carmichael@mkdons.com

Disability Liasion Officer

01908 622899
disability@mkdons.com

Box Office

01908 622933
boxoffice@mkdons.com

Club Shop

conciierge.mkdons@castore.co.uk

Box Office & Club Shop Opening Times

Matchdays

Tuesday: 10am - half time
Saturday: 10am - halftime
re-open after the final whistle for 30 minutes

Non- Matchdays

Mon, Thur, Fri: 10am - 4pm
Tue: 10am - 7pm
Wed, Sat, Sun: Closed